

This offer will be withdrawn on Monday 24 June 2024.

## Switch your current account and get up to £160. Plus get a choice of reward in January 2025.

The terms of this offer start on 23 May 2024 and will last until the offer is withdrawn by us.

In these terms and conditions, "TSB", "we", "we'll", "us" and "our" means TSB Bank plc, Henry Duncan House, 120 George Street, Edinburgh EH2 4LH, registered in Scotland No. SC095237. We are the promoter of this offer. We've partnered with The Marketing Lounge Partnership Limited ("MLP") and they are supplying and arranging the TSB Partnership Rewards for this offer.

This switch incentive includes 3 offers:

1. £100 Switch Incentive
2. Double Cashback Offer – up to £60
3. TSB Partnership Reward in January 2025

### 1. £100 Switch Incentive

To qualify for the £100 switch incentive you must do all of the following between 23 May 2024 and before the switch incentive is withdrawn by us:

- Apply for a new TSB Spend & Save account or Spend & Save Plus account through [tsb.co.uk](https://tsb.co.uk), the TSB Mobile Banking App or in Branches.
- Submit a full switch request via [tsb.co.uk](https://tsb.co.uk) or in branch to your new TSB Spend & Save account or Spend & Save Plus account using the Current Account Switch Service. The switch must be initiated before the offer is withdrawn and completed within 21 days.
- A full switch means all of your active credits and debits from your old account (not held with TSB) will be transferred across automatically as part of the service and your old account will be closed.

AND

do the following by 5 July 2024:

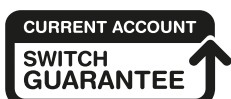
- Make a minimum of five payments using the debit card\* on your new Spend & Save account or Spend & Save Plus account; and
- Log into the TSB Mobile Banking App at least once.
- If you've done all these things, we'll pay £100 into your new Spend & Save account or Spend & Save Plus account between 17 July 2024 and 31 July 2024.

### 2. Double Cashback Offer – up to £60

To be eligible for the double cashback, you must first complete all of the £100 switch incentive conditions above (see section 1 above) and then:

- If you make 20 or more payments per month using your debit card\* in the first six calendar months your Spend & Save account or Spend & Save Plus account is open (including the month your account is opened) and subject to meeting our **cashback terms and conditions**, we will give you £10 cashback per month instead of £5. This will appear as two £5 payments on your transactions and may occur on different dates.

For full terms on cashback and how it works please see our **cashback terms and conditions**.



### 3. TSB Partnership Reward in January 2025

The TSB Partnership Rewards are administered and managed on behalf of TSB by The Marketing Lounge Partnership Limited ("MLP").

**To be eligible for the TSB Partnership Reward in January 2025, you must first complete all of the £100 switch incentive conditions above (see section 1 above) and then:**

- In December 2024, make 20 or more payments using your debit card\*. If you meet the required number of transactions, MLP will send you an email in January 2025 with details of how to claim your Reward. Your new Spend & Save account or Spend & Save Plus account must still be open on the date MLP emails you with details of how to claim your Reward.
- You will have 30 days from the date of MLP's email to select your Reward and once selected, you will receive your redemption code within 7 days to redeem with the relevant provider.
- MLP will use the email address that we hold for you and, if no email address is held then MLP will contact you by post with details of how to claim your Reward, so please make sure your email and address details are up to date.
- Each Reward will be subject to terms and conditions set by the participating retailer or promoter, which will be detailed on the redemption email you receive from MLP and can be viewed **here**. A summary of key conditions is included against each Reward below.
- Rewards may not be exchanged for cash alternatives and cannot be transferred to another person or bought, sold, or traded in any way, unless the specific offer terms state otherwise. Rewards are subject to availability and can be limited, changed or updated at any time.
- Any offer or discount you participate in will be between you and the relevant participating retailer or promoter, and not between you and TSB or MLP. If you have any issues with any offer or discount you should contact the relevant participating retailer or promoter.
- MLP's Privacy Notice (see **Data Protection** (page 3)) governs the relationship between you and MLP in relation to claiming your Reward and MLP's processing of your personal data.

**If eligible, you can choose a TSB Partnership Reward from one of the following three options:**

1. Hotel stay for two:

- This offer entitles two adults to a night at a participating venue, on an accommodation only basis and can only be redeemed by the customer the offer was issued to.
- Bookings can only be made between 1 - 14 days in advance of the preferred booking date.
- All stays are subject to the relevant venue's availability and terms and conditions.
- This offer does not apply to reservations that include a public holiday.
- Any changes will be treated as a cancellation and, if you cancel your booking, no monies will be refunded.
- This offer cannot be used in conjunction with any other promotions or discount schemes or cards generated by either the participating venues or Take Time.

2. Odeon cinema tickets for 3 months (6 tickets in total):

- The voucher code may be exchanged for one ticket with a standard seat to view a standard 2D film showing at the ODEON cinemas. The voucher code is not valid for Gallery, ODEON Luxe, ODEON Luxe and Dine or ODEON Event Cinema and cannot be used in conjunction with any other offer or discount.
- If you book online or on the myODEON app, there will be an online booking fee.
- Not valid for Premier seats, Club seats, D-Box seats, VIP seats, super luxury seats, any other premium priced seating, 3D, IMAX, ISENSE or Dolby unless you pay an upgrade fee.
- Tickets are subject to availability and ODEON's general admission terms.

3. NOW Entertainment 6-month membership

- The offer is for a six-month NOW Entertainment Membership, free of charge.
- The offer is not available to existing members with an active NOW Entertainment Membership (unless in the last 30 days of an offer) or existing members currently billed by a third party.
- The offer is not available in conjunction with any other NOW offers.

\*All debit card payments referred to in these terms and conditions include payments made via Apple Pay or Google Pay.



## TSB Partnership Reward and Data Protection

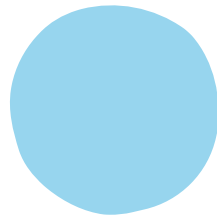
TSB and MLP are committed to protecting and respecting your privacy and security. TSB will not collect any personal data from you in relation to the TSB Partnership Reward offer. By participating in the TSB Partnership Reward offer you accept that we will provide MLP with your contact details to be able to fulfil your choice of Reward. MLP's **Privacy Notice** sets out the basis on which any personal data which MLP collects from you in relation to the TSB Partnership Reward offer will be processed by MLP.

## TSB Partnership Reward and Liability

TSB will not be liable for any failure on the part of the relevant participating retailer or promoter to provide an offer or discount or for any shortcoming on their part in relation to the product, service or other transaction to which the offer or service relates.

## Additional TSB Switcher Terms and Conditions

- Your TSB account must be open when we pay the switch incentive and the cashback. We won't pay incentives or cashback after the account is closed, or if you are in the process of switching out from TSB, even if you'd already qualified for the payment.
- If you've received an incentive or benefit for switching to TSB Bank plc using the Current Account Switch Service since 1 October 2022, you're not eligible for these offers.
- You can only benefit from these offers once. We won't pay cashback again if you open a second account, either in your own name or in joint names.
- Only one payment will be made to an account, so if you later make it into a joint account and another party switches in, no cashback will be paid.
- If you have applied for a Spend & Save account or Spend & Save Plus account and we then withdraw the offer before your account is open, you'll still be eligible for the Double Cashback offer and the TSB Partnership Reward as long as:
  - Your switch **completes** within 21 days of your account being open;
  - You meet the all the other eligibility criteria for each of the offers outlined above.
- TSB has the right to withdraw, alter or replace these offers at any time without notice.



Need some extra help to do your banking? This might be due to physical or mental wellbeing or a life event. We're here to support you. Let us know what you need by calling **03459 758 758**, chat to us in the Mobile Banking App, or visit us in branch. This information is available in large print, Braille and audio. Ask in branch or call us on **03459 758 758** (lines are open from 8am to 8pm, 7 days a week).

If you have a hearing or speech impairment you can call us using the Relay UK service. Type '**18001**' before entering our telephone number. A member of the Royal National Institute for Deaf People will join the call to speak with us as you send and receive text messages. Please visit [www.relayuk.bt.com](http://www.relayuk.bt.com) to read how they manage your data.

If you need to call us from abroad, or prefer not to use our **0345** number, you can also call us on **+44 203 284 1575**. Calls may be monitored or recorded.

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TSB Bank plc is covered by the Financial Services Compensation Scheme and the Financial Ombudsman Service.

