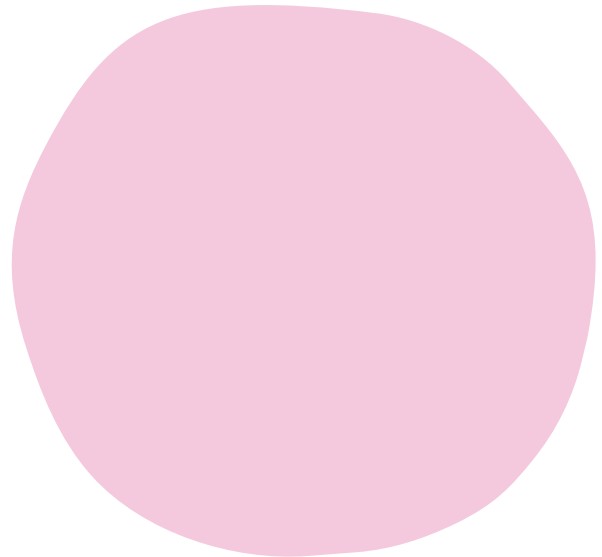




**Our Bradford,
Tyrrel Street
branch is moving.**



Branch Review.

Bradford, Tyrrel Street is closing on 2 February 2024 and moving to a brand new branch at Arndale House on 5 February 2024.



What you need to know.

As part of our investment in existing and new services and technology, we're opening a brand new branch at 31 Broadway, Arndale House, Charles Street, Bradford BD1 1HA on 5 February 2024. This does mean we'll be closing our Bradford, Tyrrel Street branch at 4 Tyrrel Street, Bradford, BD1 1RJ on 2 February 2024.



What this change means for you.

When Bradford, Tyrrel Street closes, you'll be able to use your new branch at Arndale House, which is just three minutes away from the closing branch.

About the closing branch.

Address

4 Tyrrel Street,
Bradford, BD1 1RJ

Telephone number **01274 289 998***

Opening times*

Monday	9.00am – 5.00pm
Tuesday	9.00am – 5.00pm
Wednesday	10.00am – 5.00pm
Thursday	9.00am – 5.00pm
Friday	9.00am – 5.00pm
Saturday	9.00am – 1.00pm
Sunday	Closed



Cash machine inside



Cash machine outside



Counter service



Self-serve deposit machine inside



Self-serve deposit machine outside



Wheelchair access

About your new branch.

Address

31 Broadway, Arndale House, Charles Street,
Bradford BD1 1HA

Telephone number **01274 289 998***

Opening times*

Monday	9.00am – 5.00pm
Tuesday	9.00am – 5.00pm
Wednesday	10.00am – 5.00pm
Thursday	9.00am – 5.00pm
Friday	9.00am – 5.00pm
Saturday	9.00am – 1.00pm
Sunday	Closed



Cash machine inside



Cash machine outside



Counter service



Self-serve deposit machine inside



Self-serve deposit machine outside



Wheelchair access

How to get to Bradford, Arndale House branch.

You can drive to this branch from our closing branch in:



1 minute

You can get to this branch on public transport:



No

Free parking is available near this branch:



Yes

You can walk to this branch from the closing branch in three minutes.

You can also use our Keighley branch at 74 Towngate, Keighley BD21 3QE.

Broadband coverage is available in the surrounding area of the closing branch so you can bank online. You can find out more about all the ways you can bank with us in our handy guide at tsb.co.uk/our-branches

To find the branch most convenient for you, please go to tsb.co.uk/branch-locator

*Telephone number available during usual branch opening hours. Counter service hours may be different from the branch opening hours and some branches may close at lunchtime. If you need to visit a branch, please check the opening hours at tsb.co.uk/branch-locator

Other ways to bank with us.



Closest cash machines.

Here are the closest free cash machines to our Bradford, Tyrrel Street branch:

Under 0.1 miles, Nationwide, 1 Tyrrel Street, Bradford BD1 1RU.	Under 0.1 miles, Tesco, 27-29 Sunbridge Road, Bradford, West Yorkshire BD1 2AY.
Under 0.1 miles, Halifax, 28 Bank Street, Bradford, West Yorkshire BD1 1PT.	Under 0.1 miles, Metro Bank, 6&7 The Xchange, Market Street, Bradford, West Yorkshire BD1 1EG.
Under 0.1 miles, Lynxes, 61 Kirkgate, Bradford, West Yorkshire BD1 1PZ.	Under 0.1 miles, Lloyds Branch, 45 Hustlergate, Bradford, West Yorkshire BD1 1NT.

Cash machine information taken from the LINK website and correct at time of print.



Closest Paypoint service.

You can get cash at the till at convenience stores across the UK. So where you see a Paypoint logo you'll be able to get cashback without making a purchase, and make bill payments. For more information go to link.co.uk/cashatthetill



Services at your Post Office®.

You can use most Post Office® branches for the following services:

As a personal banking customer, you can use most Post Office® branches to:

- Withdraw up to £200 if you have an ATM card.^
- Withdraw up to £500 with a debit card.^
- Check your balance.
- Pay† in cash and cheques to your account.

As a business banking customer, you can use most Post Office® branches to:

- Withdraw cash using your business debit card.^
- Check your balance.
- Pay† in cash and cheques to your account.
- Exchange cash using the Post Office® Change Giving service.

^ Individual debit card cash machine withdrawal limits will apply. You may need to make multiple withdrawals to reach your card limit.

† Cash deposit limits will apply. You can deposit cash using your debit card and PIN, or a pre-printed pay-in slip and TSB branded envelope. To deposit cheques a pre-printed slip and TSB branded envelope is required.

Address	Counter service	Address	Counter service
52 Sunbridge Road, Bradford BD1 2AB.	✓	22 Charles Street Mall, The Broadway, Bradford BD1 1US.	✓
Mileage	Wheelchair access	Mileage	Wheelchair access
This Post Office® is under 0.1 miles away from our closing branch.	✓	This Post Office® is 0.7 miles away from our closing branch.	✓

These are the closest Post Office® branches to our closing branch with wheelchair access. To find other Post Office® branches and check opening times and services, visit tsb.co.uk/postoffice

Banking Hubs.

Cash Access UK are opening Banking Hubs across the UK so that vital cash and banking services can be provided where they are needed most.

The Banking Hubs are shared by UK banks and are open to all customers for everyday personal and business banking services. TSB Mobile Money Confidence Experts will be available in some Banking Hubs, and TSB personal and business customers can use cash services at a Hub.

The Hubs have a counter service, run by the Post Office®, and customers can carry out everyday banking tasks like:

- Withdraw cash.
- Making bill payments.
- Deposit cash.
- Other regular banking transactions.

To find out more about Banking Hubs and the services available go to tsb.co.uk/bankinghubs



Other ways we can help you.

If you would like the convenience of not travelling to a branch, there are lots of other ways you can bank with us. And you can still have the reassurance of someone to talk to face-to-face when you want to.

Video and Telephone Banking.

If you need to speak with us and are unable to visit a branch, you can book a video or telephone appointment with a Money Confidence Expert for a range of services and support. They're available 7 days a week, Monday – Friday 8am to 8pm, Saturday 9am to 5pm and Sunday 10am to 2pm. You can find more information and make an appointment at [tsb.co.uk/appointments](https://www.tsb.co.uk/appointments)

Manage your money online.

If you're set up to bank with us using one of the options below, it's quicker and easier to access your banking from home or elsewhere 24/7:

For mobile banking visit
tsb.co.uk/mobile

If you're a business customer visit
tsb.co.uk/business/mobile

For internet banking visit
tsb.co.uk/online

If you're a business customer visit
tsb.co.uk/business/online

For telephone banking call
03459 758 75

If you're a business customer call
0345 835 3858.

You can also use any high street bank cash machine to take out cash. And our Pods and Pop-ups if you would like to chat with a Mobile Money Confidence Expert. For more information on our Pods visit [tsb.co.uk/pod](https://www.tsb.co.uk/pod) and for Pop-ups visit [tsb.co.uk/pop-up](https://www.tsb.co.uk/pop-up)

Glossary.

Mileage to new branch.	Shortest drive distance from the closing branch postcode to the new branch postcode. Information taken from Google Maps and correct at time of print.
Counter Service.	We will show if the closing branch or the new branch to the closing branch, has in-branch counter service.
Wheelchair access.	We will show if the closing branch or the new branch has wheelchair access, and this may be assisted access or non-assisted access.
New branch drive time.	Shortest drive time from the closing branch postcode to the new branch postcode. Information taken from Google Maps and correct at time of print.
New branch accessible by public transport.	Bus or train available with up to 1 hour journey time, and less than 15 minutes walking. Information taken from Google Maps and correct at time of print.
New branch free parking.	If free parking is shown, a minimum of one hour free parking (street or car park) will be available, with 15 minutes walk time from the new branch. Correct at time of print.
New branch walk time.	If shown, up to 45 minutes walk time from the closing branch postcode to new branch postcode. Information taken from Google Maps and correct at time of print.
Broadband availability.	We will show if there is broadband coverage available in the location of the closing branch postcode, taken from USwitch website and correct at time of print.
Vulnerable Customers.	The FCA's definition of a vulnerable customer is somebody who, due to their personal circumstances, is especially susceptible to harm, particularly when a firm is not acting with appropriate levels of care.
Post Office® Change Giving.	A service that allows business customers to exchange notes into coins and £5 notes.
Our products.	Information on all our products can be found at www.tsb.co.uk

If you'd like this in another format such as large print, Braille or audio please ask in branch or call us on **03459 758 758** (lines are open from 8am to 8pm, 7 days a week), or **0345 835 3858** for business banking customers (lines open from 8am to 6pm Monday to Friday, 9am to 2pm Saturdays).

If you have a hearing or speech impairment you can contact us using Text Relay or Textphone on **0345 835 7982** (lines open from 7am to 11pm, 7 days a week), or **0345 835 3852** for business banking customers (lines open from 8am to 6pm Monday to Friday, 9am to 2pm Saturdays.)

Not all Telephone Banking and Business Telephone Banking services are available 24 hours, 7 days a week. Calls may be monitored or recorded. If you need to call us from abroad, or prefer not to use our **0345** number, you can also call us on **+44 20 3284 1581** or **+44 203 284 1576** for business banking customers. TSB Bank plc. Registered Office: Henry Duncan House, 120 George Street, Edinburgh EH2 4LH. Registered in Scotland No. SC95237. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration No. 191240.